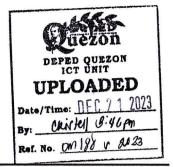


Republic of the Philippines

Department of Education

Region IV-A
SCHOOLS DIVISION OF QUEZON PROVINCE



12 December 2023

OFFICE MEMORANDUM OM No. 188, s. 2023

SIMULTANEOUS ENCODING OF CLIENT SATISFACTION MEASURE FOR FY 2023

To: Assistant Schools Division Superintendents

Division Chiefs/Section Heads

Section Client Satisfaction Measure in-Charge

All Others Concerned

In accordance with DM 971, S. 2023, regarding the SUBMISSION OF CITIZEN/CLIENT SATISFACTION SURVEY (CCSS) RESULTS FOR FY 2023, Functional Division and Section Heads providing frontline services are hereby instructed to send their Staff-in-Charge of CSM to participate in the simultaneous encoding of CSM Results on **December 22, 2023, 9:00am**, at the Library Hub.

Staff-in-Charge of CSM are expected to bring a laptop and ensure access to wifi on the specified date. CSM Results will be shared by the ICT/PAAC on the same date.

In the event of an absence due to justifiable reasons, CSM results can be submitted in advance by the concerned Sections.

A screenshot or evidence of online submission must be provided to the Division PAAC.

Strict and immediate compliance with this Memorandum is required.

ROMMEL C. BAUTISTA, CESO V Schools Division Superintendent

Pmtmjdf12/12/2023

DEPEDQUEZON-TM-SDS-04-010-005









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